



Members/Miembros

- Please carry this card and your Medicaid Form at all times for all medical needs.
- Por favor lleve esta tarjeta todo el tiempo.
- Life threatening emergency: go to the nearest emergency room and call your Primary Care Provider.
- En caso de una emergencia verdadera, vaya al hospital más cercano y llame a su Proveedor de Cuidado Primario.
- For assistance, please call (210) 358-6060 or 1-800-434-2347.
- Para asistencia, llame a la línea (210) 358-6060 o 1-800-434-2347.

Hospital and Other Providers

- Pre-authorization from Community First Health Plans is mandatory for inpatient/outpatient elective admissions. In case of an emergency, immediately notify the Primary Care Provider and Community First Health Plans. All emergency admissions must be reported to Community First Health Plans within 24 hours, or faxed to 1-210-358-6040.
 - To access behavioral health services call 1-800-434-2347.
 - For assistance 24 hours a day, 7 days a week, call CFHP at (210) 358-6050 San Antonio area or 1-800-434-2347.
- Contact CFHP for authorization and submit claims for STAR blind and disabled to:
NIBC, PO Box 200555, Austin, TX 78720-9555
All other claims, contact PCP and submit to:
Community First Health Plans, 4801 N.W. Loop 410, Suite 1000, San Antonio, TX 78229