

Non-Emergency Medical Transportation



Need a ride to your next health appointment? Community First can help you get where you need to go! Previously, STAR and STAR Kids Members had to schedule non-emergency transportation through HHSC. Beginning June 1, Members can schedule a ride directly through Medical Transportation Management (MTM), our new transportation provider.

MTM can provide transportation to the doctor, dentist, hospital, pharmacy, and other places you get Medicaid services.

To make a phone reservation, call MTM at:

1-888-444-0307 (TTY 7-1-1)

Monday through Friday, from 8 a.m. to 5 p.m.
Information is available in both English and Spanish.
Please call at least 48 hours before your appointment.

When you call MTM, please be ready to provide:

- Medicaid ID number on Your Texas Benefits Medicaid ID card.
- Name, address, and phone number of the place you are going.
- The medical reason for your visit.

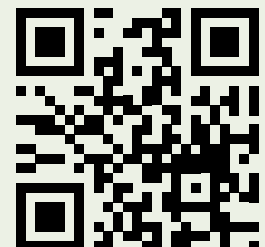
For help after hours, please call **1-888-444-0824**.
Seven days a week, 5 a.m. to 7 p.m.



MTM services include:

- Passes or tickets for mass transit (rail, bus, or air)
- Curb-to-curb transportation
- Mileage reimbursement
- Travel, food, and lodging expenses (for Members under age 20)
- Covered expenses for travel attendants

You can also book and manage your ride online at
mtm.mtmlink.net.



For more information about non-emergency medical transportation, please visit **cfhp.com**