

STEP-BY-STEP GUIDE TO SETUP YOUR FREE ACCOUNT

COMMUNITY FIRST MEMBER PORTAL

NEED HELP?

**Call Member Services for assistance,
Monday through Friday, 8 a.m. to 5 p.m.
210-227-2347 (local)
1-800-434-2347 (toll-free)**

**Visit us online at
CommunityFirstHealthPlans.com/MemberPortal**



**COMMUNITY FIRST
HEALTH PLANS**

WELCOME TO COMMUNITY FIRST MEMBER PORTAL



WHAT IS THE MEMBER PORTAL?

The Member Portal acts as your own secure website where you can log in with your unique username and password and quickly access information about your health plan.

The Member Portal can help you take control of your health care coverage while saving valuable time. In just a few clicks (instead of a phone call) you can change your primary care provider, view or request a new Member ID card, check your eligibility, update your personal information, and more.

You can also access the Member Portal from any device, and toggle to view it in your preferred language!

BENEFITS OF CREATING AN ACCOUNT

- > Change your PCP
- > Find network providers, specialists, and urgent care centers
- > View your benefits
- > See how much you might owe for certain services
- > Review claims
- > Check your eligibility
- > View, download, and/or print your Member ID card
- > Request a new Member ID card be mailed to you, free of charge
- > Take your General Health Assessment
- > Join a no-cost Health & Wellness Program
- > Review exclusive offers for Community First Members only

HOW TO CREATE AN ACCOUNT

Follow these simple steps:

- > Visit CommunityFirstHealthPlans.com/MemberPortal
- > Click on "Create my Member Account"
- > Click "Register Today"
- > Enter the required information

CommunityFirstHealthPlans.com/MemberPortal