



Date: August 29, 2023

To: CAS/FC/PHC, CFC, CLASS, DAHS, DBMD, HCS, HCBS-AMH, ICF/IID, PCS, RC, STAR Kids/STAR Health MDCP and non-MDCP, STAR+PLUS HCBS and non-HCBS, and TxHmL Providers

Subject: Information Letter No. 2023-33  
Attendant Services in Various Programs  
Effective September 1, 2023

The Texas Health and Human Services Commission (HHSC) approved the payment rates for Community Attendant Services (CAS) / Family Care (FC) / Primary Home Care (PHC); Community First Choice (CFC); Community Living Assistance & Support Services (CLASS) Waiver; Day Activity and Health Services (DAHS); Deaf-Blind Multiple Disabilities (DBMD) Waiver; Home and Community-Based Services (HCS) Waiver; Home and Community-Based Services Adult Mental Health (HCBS-AMH); Intermediate Care Facilities for Individuals with an Intellectual Disability or Related Conditions (ICF/IID); Residential Care (RC); STAR Kids / STAR Health – Medically Dependent Children Program (MDCP) Waiver and Non-MDCP; STAR+PLUS Home and Community-Based Services (HCBS) and Non-HCBS; Texas Home Living Waiver (TxHmL) Program to be effective September 1, 2023.

Attendant services are non-technical, medically related, or personal care services provided to people at home or in community living settings. Long-term Services and Support (LTSS) attendant services include assisted living, employment services, habilitation, chores services, non-medical transportation, in-home respite, supervised living, and residential support services. The 2024-25 General Appropriations Act, House Bill 1, 88<sup>th</sup> Legislature, Regular Session, 2023 (Article II, HHSC, Rider 30(a)) increases the base wage for attendants from \$8.11 to \$10.60 per hour.

HHSC approved these rates through our regular public hearing process on July 11, 2023. The adopted payment rates, effective September 1, 2023, can be accessed on the [Provider Finance Department \(PFD\) webpage](#).

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HHSC is currently seeking the necessary federal approval through State Plan amendments and Waiver amendments. If federal approval is not granted with a September 1, 2023, effective date, HHSC will issue further information at that time.

## Claims Submission

For Fee-for-Service claims, Providers should continue to bill using their normal billing process. Individual providers require no additional action in terms on how they submit claims. HHSC has updated the claiming system to reflect the new adopted rates. Further guidance will be issued by HHSC in relation to service planning, budgets, and individual plan of care impacts.

For Managed Care claims, providers should continue to bill using their normal billing process in consultation with their managed care organization.

## Resources

Please contact the HHSC Provider Finance Department, Long Term Services and Supports, Center for Information and Training at [PFD-LTSS@hhs.texas.gov](mailto:PFD-LTSS@hhs.texas.gov) or (737) 867-7817 if you have questions regarding the rates or this letter.

Sincerely,

*[signature on file]*

Samuel West  
Director of Provider Finance  
for Long-term Services and Supports