

Provider Relations Directory

Provider Engagement Manager

John Rodriguez

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- Large Physician Groups
- Hospitals
- Rural Health Clinics (RHC)
- Federally Qualified Health Centers (FQHC)
- Urgent Care Centers

Sr. Provider Relations Representative – Behavioral Health

Marisa Vargas

Phone: 210-358-6425 | Email: mvargas@cfhp.com

- Behavioral Health
- Intensive Outpatient Providers (IOP) and Inpatient Services
- Substance Use Disorder (SUD) Treatment Facilities
- Licensed Professional Counselors (LPC)
- Psychiatry
- Mid-Level Practitioners Specializing in Psychiatry
- ABA Therapy
- Social Work and Licensed Clinical Social Work (LCSW)
- Targeted Mental Health Case Management (TMCM)

Provider Relations Representative – PCP

Amanda Garcia

Phone: 210-358-6336 | Email: agarcia2@cfhp.com

- Primary Care Physicians
- Pediatrics
- Texas Health Steps
- OB/GYN
- Doula and Community Health Workers

Provider Relations Representative – Specialty

Veronica Fuentes

Phone: 210-358-6419 | Email: vfuentes@cfhp.com

- Specialty Providers
- Pain Management
- Pharmacy/Infusion Services
- Labs
- Durable Medical Equipment (DME)

Provider Relations Representative – LTSS

Selina Casares

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- Nursing Facilities
- Assisted Living Facilities
- Adult Day Care
- Adult Foster Care
- Long-Term Support Services (LTSS)
- Consumer Directed Services (CDS)
- Adaptive Aids/Custom Home Modification Providers
- Private Duty Nursing
- Respite Care
- Home Health

Provider Relations Representative – Therapy

Marvelin Torres

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Therapy Groups to include:

- Physical Therapy
- Occupational Therapy
- Speech Therapy

Provider Relations Representative – Operations

Faith Rippy

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- Letters of Interest (LOI) Questions
- Network Adequacy Review Committee (NARC)
- Provider Office Staff Advisory Committee (POSAC)
- General Inquiries