

NON-EMERGENCY MEDICAL TRANSPORTATION



Providers can help Community First Health Plans STAR, STAR Kids, STAR+PLUS, and Medicare Advantage Members schedule non-emergency medical transportation (NEMT) through our transportation partner, SafeRide Health.

A Healthier Member Is Our Goal.

Schedule both routine and life-sustaining appointments for Community First patients through SafeRide. Here's how:

CALL SAFERIDE DIRECTLY

1-855-932-2335

Monday through Friday, from 8:00 a.m. to 6:00 p.m.
Call at least 48 hours before the Member's appointment.

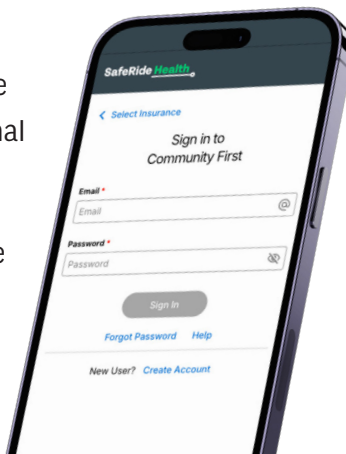
SafeRide Health



Call **855-932-2335** to schedule rides for Members today! Ensure that Members have the right ride at the right time for an optimal transportation experience.

Discharge reservations/assistance available Monday through Friday, 4 a.m. to 8 p.m.

*Trips do **NOT** include ambulance trips.*



Available Ride Modalities:

- Ambulatory, door-to-door, NEMT for Members who can walk while supported by a device and need assistance
- Wheelchair van for Members who rely on a wheelchair and need to remain in it during transport

When you call, please be ready to provide:

- Member's Medicaid or Medicare ID number
- Name, DOB, height/weight
- Appointment address, date, and time
- Additional passengers
- Medically necessary modality

Non-Urgent Escalations: Email SafeRide at CommunityFirst_escalations@saferidehealth.com.