

### Provider Relations Directory

#### Assistant Director of Provider Engagement – PCP/Maternal and Child Health Services

**John Rodriguez**

**Phone: 210-358-6407 | Email: [jrodriguez@cfhp.com](mailto:jrodriguez@cfhp.com)**

- Hospitals
- Large Physician Groups (UMA, UT, CommuniCare, etc.)
- Rural Health Clinics (RHC)
- Federally Qualified Health Centers (FQHC)
- Primary Care Physicians
- Pediatrics
- Texas Health Steps
- OB/GYN
- Doula and Community Health Workers

#### Provider Relations Representative – Behavioral Health

**Gladys Vargas**

**Phone: 210-526-4046 | Email: [gvargas@cfhp.com](mailto:gvargas@cfhp.com)**

- Intensive Outpatient Providers (IOP) and Inpatient Services
- Substance Use Disorder (SUD) Treatment Facilities
- Licensed Professional Counselors (LPC)
- Psychiatry
- Mid-Level Practitioners Specializing in Psychiatry
- Social Work and Licensed Clinical Social Work (LCSW)
- Targeted Mental Health Case Management (TMCM)

#### Provider Relations Representative – Specialty

**Veronica F. Fisher**

**Phone: 210-358-6419 | Email: [vfisher@cfhp.com](mailto:vfisher@cfhp.com)**

- Specialty Providers
- Pain Management
- Pharmacy/Infusion Services
- Labs
- Durable Medical Equipment (DME)

#### Provider Relations Representative – LTSS

**JoAnn M. Tejeda**

**Phone: 210-358-6183 | Email: [jtejeda@cfhp.com](mailto:jtejeda@cfhp.com)**

- Nursing Facilities
- Assisted Living Facilities
- Long-Term Support Services (LTSS)
- Respite Care
- ERS (Emergency Response Services)

#### Provider Relations Representative – LTSS

**Selina Casares**

**Phone: 210-358-6041 | Email: [scasares@cfhp.com](mailto:scasares@cfhp.com)**

- Adult Day Care
- Adult Foster Care
- Consumer Directed Services (CDS)
- Adaptive Aids/Custom Home Modification Providers

#### Provider Relations Representative – Therapy/PDN

**Marvelin Torres**

**Phone: 210-358-6106 | Email: [mtorres@cfhp.com](mailto:mtorres@cfhp.com)**

Therapy Groups to include:

- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Private Duty Nursing
- ABA Therapy

#### Provider Relations Representative – Urgent Care Centers/Operations

**Faith Rippy**

**Phone: 210-358-6447 | Email: [frippy@cfhp.com](mailto:frippy@cfhp.com)**

- General Inquiries
- Urgent Care Centers
- Tracks the Letters of Interest (LOI) submitted by prospective providers and is the main point of contact for correspondence for LOIs
- Organizes the information for the Network Adequacy Review Committee (NARC)
- Organizes and handles correspondence for the Provider Office Staff Advisory Committee (POSAC)
- Main point of contact- Provider Relations Department email/phone line/fax line